

QUALITY POLICY

MISSION

**Production and assembly of optical products with high quality, on time,
in the right quantity and at the right price, using resources efficiently
– to the satisfaction of customers.**

1. QUALITY AWARENESS

Quality awareness is one of the fundamental values of our company. It is more than the excellent quality of the individual products; it is rather a general way of thinking that understands and accepts the crucial importance of quality in terms of both the quality of work, the accuracy of work processes, and the organised working environment. We extend the quality approach to our environment by preventing or reducing negative environmental impacts.

2. CUSTOMER ORIENTATION

The customer is in the focus of all of our activities. Our quality management system is a tool for fulfilling the explicit and expected needs of our clients related to our goods and services, if possible, fully.

3. LEADERSHIP

The management ensures that the requirements of the quality management system are integrated into the organisation's operational processes and achieve the intended results. Our leadership strives to make decisions based on appropriate information, facts and evidence, in accordance with its strategy and with objectivity.

4. HUMAN POLICY

The fundamental resource of our performance and success is our experienced and motivated employees, who create value through their work and contribute to the successful running of our business. We aim to create safe and healthy working conditions to prevent work-related injuries and ill health among workers. We encourage our employees to develop and apply their professional skills. Employees are involved in decision making and are supported during decision implementation to promote engagement and satisfaction.

5. PROCESS APPROACH

We have clearly defined the main processes which are required for the successful operation of our quality management system. The consistent process approach and assessment contribute to the fulfilment of our objectives, with the efficient utilisation of resources. We develop our processes based on the analysis of risks and opportunities.

6. DEVELOPMENT

We regularly measure and evaluate our performance. We set targets in our strategy and annual plans to drive continuous improvement. By operating a quality management system, we can maintain order, monitor processes, ensure quality and progress. We regularly communicate the importance of quality and a culture of continuous improvement to our staff.

7. PARTNERSHIPS

We aim to develop mutually advantageous, useful and long-lasting relations with all parties. Our aim is to be a role model of an open, competitive and cooperative company for our customers, suppliers and subcontractors. We set high standards towards our suppliers and subcontractors, since the quality of their performance is part and precondition for the quality of our work.

Budapest, 01 February 2024



Kurt Buchrieser
Managing Director